

TrulyUs AI & Conduct Policy

Last Updated: March 16, 2026

1. Why This Policy Exists

TrulyUs is built on a simple idea: meaningful connections require honesty, accountability, and respectful conduct.

To support this environment, TrulyUs uses a combination of **community expectations, human oversight, and artificial intelligence tools.**

This policy explains:

- how AI may be used within the platform
- the behavioral expectations for members
- how moderation and enforcement may occur

Our goal is to create a system that supports respectful interaction while preserving member autonomy.

2. Community Expectations

Members of TrulyUs agree to participate in good faith and to treat other members with respect.

The platform is built around the **Passport and Promise system**, which encourages members to:

- communicate honestly
- avoid harassment or manipulation
- respect the boundaries of other members
- disengage respectfully when interest is not mutual

Behavior that undermines these principles may result in warnings, restrictions, or removal from the platform.

3. Prohibited Conduct

To maintain a safe and respectful environment, the following behaviors are prohibited:

- harassment, threats, stalking, or intimidation

- abusive or discriminatory language
- impersonation or misrepresentation of identity
- scams, fraud, or financial solicitation
- attempts to manipulate or undermine the Passport system
- repeated unwanted contact after a user has disengaged
- use of automated bots or scripts to interact with the platform

TrulyUs reserves the right to take moderation action when conduct creates risk to members or to the integrity of the platform.

4. Artificial Intelligence on TrulyUs

Artificial intelligence may be used to support certain platform features, including:

- moderation assistance
- identifying patterns associated with harassment or abuse
- conversation assistance tools
- respectful conversation exit tools (such as “End Gracefully”)
- improving the reliability and performance of the platform

AI tools assist the platform but do not replace human oversight where judgment is required.

5. Limits of AI

AI systems are tools designed to support the community, but they are not perfect.

AI-generated suggestions or automated moderation signals may sometimes be incomplete or incorrect.

For this reason:

- AI outputs should be understood as **assistance tools**, not authoritative decisions.
- Members remain responsible for their own communications and conduct.

Where appropriate, human review may be used in moderation decisions.

6. Moderation and Enforcement

To maintain the integrity of the community, TrulyUs may take action in response to conduct that violates platform rules.

Moderation actions may include:

- warnings
- removal of content
- temporary restrictions
- suspension of accounts
- permanent removal from the platform

Moderation decisions may be based on reports from members, automated signals, or internal review.

7. Reporting Concerns

Members are encouraged to report behavior that violates community expectations.

Reports may include concerns about:

- harassment or abuse
- scams or fraudulent activity
- impersonation or false identity claims
- repeated unwanted contact

Reports are reviewed by the TrulyUs moderation team and may contribute to moderation decisions.

8. Respectful Disengagement

TrulyUs recognizes that not all interactions lead to mutual interest.

Members are encouraged to disengage respectfully when interest is not shared.

The platform may provide tools to help facilitate respectful communication and reduce uncomfortable interactions.

Repeated attempts to contact a member after they have disengaged may be treated as harassment.

9. Integrity of the Passport System

The Passport and Promise system is designed to support honest participation in the community.

Attempts to manipulate or undermine this system — including misrepresentation of identity, verification fraud, or coordinated misuse — may result in removal from the platform.

Verification indicates that certain information was confirmed at a specific point in time but does not guarantee future behavior.

10. Updates to This Policy

As TrulyUs evolves, the tools and policies that support the community may also evolve.

We may update this policy periodically to reflect changes in technology, safety practices, or platform features.

When material updates are made, the revised policy will be posted with an updated “Last Updated” date.

11. Contact

If you have questions about this policy or wish to report concerns, please contact:

info@trulyus.app

Members may also report concerns through in-platform reporting tools.